



Elevating the Passenger Experience

Elegance Carpet Collection: Hamilton & Hamden

CLEANING & CARE

Routine Maintenance & Prevention

- ❖ No carpet or rug is impervious to everything. Routine care and cleaning are vital to maintaining long-term appearance.

Vacuuming

- ❖ The most important maintenance procedure is the removal of dry soil by vacuuming. Appropriate vacuuming calls for at least four slow passes back and forth in the same area. For cut pile wool products, a dual motor vacuum with brush rolls is suggested. For loop pile wool products, a suction-only vacuuming work best.
- ❖ Tapis does not recommend vacuums with beater bars.
- ❖ Vacuum cleaner should have a manual adjusting head.
- ❖ For best results, change vacuum bags before they become two-thirds full.

Spot Cleaning

- ❖ Spills and spots must be attended to with immediacy, as spills that are allowed to dry are much more difficult to remove.
- ❖ All spot cleaners used on the Essence carpets should carry the Wool Safe Label.
- ❖ For wool or wool blends, the pH range of cleaning chemicals should be 5.5 to 8.0. Do not use cleaning chemicals outside this range as damage to the fiber could occur. This requirement is for all chemicals (spot cleaners, pre-sprays, and in-tank) used on wool or wool-blend fibers. Never rub spots or spills on wool carpet; use a blotting action only.
- ❖ Blot up liquids with white paper towels or absorbent cloth; scoop up solids with the end of a blunt knife or spoon.
- ❖ Treat the spot according to the cleaning instruction guide found below.
- ❖ Apply spot removal agent to clean towel or cloth, not directly on the spot. Use small quantities at a time. Always work inward from edge to prevent spreading. Do no rub, or over-wet the carpet pile.
- ❖ Blot as dry as possible with clean white towel.
- ❖ Always pre-test a cleaning agent in an inconspicuous place to ensure it does not remove color.

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