



# *Essence Carpet Collection*

IN EVERYTHING THAT FLIES

## **CLEANING & CARE**

### *Routine Maintenance & Prevention*

- ❖ No carpet or rug is impervious to everything. Routine care and cleaning are vital to maintaining long-term appearance.

### *Vacuuming*

- ❖ The most important maintenance procedure is the removal of dry soil by vacuuming. Appropriate vacuuming calls for at least four slow passes back and forth in the same area. For cut pile wool products, a dual motor vacuum with brush rolls is suggested. For loop pile wool products, a suction-only vacuuming work best.
- ❖ Tapis does not recommend vacuums with beater bars.
- ❖ For best results, change vacuum bags before they become two-thirds full.
- ❖ All vacuums must be approved under the Carpet and Rug Institute's Indoor Air Quality Vacuum Cleaner Program. A comprehensive list of approved products can be found on [www.carpet-rug.org](http://www.carpet-rug.org).

### *Spot Cleaning*

- ❖ Spills and spots must be attended to with immediacy, as spills that are allowed to dry are much more difficult to remove.
- ❖ All spot cleaners used on the Essence carpets must be approved by the CRI Seal of Approval Program or carry the Wool Safe Label. (A list can be found at [www.woolsnz.com](http://www.woolsnz.com) or [www.carpet-rug.org](http://www.carpet-rug.org)).
- ❖ For wool or wool blends, the pH range of cleaning chemicals should be 5.5 to 8.0. Do not use cleaning chemicals outside this range as damage to the fiber could occur. This requirement is for all chemicals (spot cleaners, pre-sprays, and in-tank) used on wool or wool-blend fibers. Never rub spots or spills on wool carpet; use a blotting action only.
- ❖ Blot up liquids with white paper towels or absorbent cloth; scoop up solids with the end of a blunt knife or spoon.
- ❖ Treat the spot according the cleaning instruction guide found below.
- ❖ Apply spot removal agent to clean towel or cloth, not directly on the spot. Use small quantities at a time. Always work inward from edge to prevent spreading. Do no rub, or over-wet the carpet pile.
- ❖ Blot as dry as possible with clean white towel.
- ❖ Always pre-test a cleaning agent in an inconspicuous place to ensure it does not remove color.

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# Cleaning Instruction Guide

(begin with Step 1, and proceed to Step 2 or 3 if necessary)

STEP	1	2	3
Alcoholic beverages	1	2	-
Bleach	1	13	-
Blood	1	2	-
Butter	4	2	-
Candle wax	10	4	-
Chewing gum	5	4	-
Chocolate	4	2	-
Coffee	1	2	6
Colas and soft drinks	1	2	-
Cooking oils	4	2	-
Cream	2	4	-
Egg	2	13	-
Feces/excrement	2	3	13
Floor wax	4	2	-
Fruit juice	1	2	-
Furniture polish	4	2	-
Gravy and sauces	7	2	-
Ink (ball point pen)	9	2	-
Ink (felt tip)	4	2	-
Lipstick	4	2	-
Milk	2	4	-
Mustard (fresh)	2	-	-
Nail polish	8	4	-
Oil and grease	4	2	-
Paint (oil)	12	4	-
Paint (acrylic)	1	2	-
Rust	6	13	-
Salad dressing	2	4	-
Shoe polish	4	2	-
Soot	11	4	-
Tar	12	4	-
Tea	1	2	6
Tomato sauce	7	2	-
Urine (fresh)	1	2	3
Urine (old)	13	-	-
Vomit	2	3	6
Wine	1	2	6
Unknown	4	2	-

1. Cold water.
2. One teaspoon of wool detergent with one teaspoon of white vinegar and one quart of warm water.
3. Clear household disinfectant.
4. White mineral spirits (available from hardware stores). Use only on dry carpet.
5. Chill with ice cubes in plastic bag. Pick or scrape off gum.
6. Mix 1/3 cup of white vinegar with 2/3 cup of water.
7. Warm water.
8. Nail polish remover (should not contain lanolin).
9. Surgical alcohol.
10. Place absorbent paper over wax and apply hot iron to paper. Wax will melt and be absorbed by the paper.
11. Vacuum clean.
12. Mineral turpentine.
13. Seek assistance from a professional carpet cleaner.